

Technology & Information Services

Windows SSL VPN User Guide (forticlient.com)

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Introduction

1. Purpose

To support staff and students who may be conducting work either remotely or without a direct connection to the university's wired network. Whilst the use of a secure virtual private network (VPN) will provide better assurances against the potential of data leakage than previously offered, it will not, however, ensure that data is completely safe, as various forms of malware and keyloggers could still be active. Technology and Information Services (TIS) strongly advocate that any device used to undertake university work must be completely up to date with operating system and application security patches as well as having an anti-malware product installed and active.

If you are working with personal, confidential or commercially sensitive data, you must ensure that you are using a secure connection (VPN), especially if you are using an unsecured public network, such as in a hotel or train station.

You should not connect to any unsecured wireless network unless you are sure of its legitimacy.

As Google Chrome is the University's browser of choice, this will be used throughout this guide.



FortiClient.com Installation

Please download the 'PC FortiClient VPN Setup (7.0.2.0090) 64 bit.exe' file from the Work at Home site:



Once downloaded, launch it straight from your web browser or from your download location on your PC (by default this will be your **Downloads** folder):





On the following screen, please tick the box to confirm that you have read the terms and conditions and then click **Next**:

Welcome to the FortiC	lient VPN Setup Wizard	
The Setup Wizard will install FortiClien continue or Cancel to exit the Setup V	t VPN on your computer. Click Next to Vizard.	

On the following screen leave the default settings and click **Next:**

🔀 FortiClient VPN Setup		-		×
Destination Folder Click Next to install to the default folder	or dick Change to choose	another.	1	
Install FortiClient VPN to:				
C:\Program Files\Fortinet\FortiClient\				1
Change				
	Back N	ext	Can	cel



On the following screen, click **Install** to begin the installation:

🔀 FortiClient VPN Setup			<u> </u>		×
Ready to install FortiClient VPN				Y.	
Click Install to begin the installation. Clid installation settings. Click Cancel to exit	k Back to revi	ew or change a	ny of you	ır	
	Back	Install		Canc	el

Once installed, click Finish to exit the Setup:





Double click the **FortiClient** Desktop icon from your Desktop:

	*		
Microsoft	Recycle Bin		
Edge			
FontiClient VPN			
ج <u>ا</u>	Type here to search	O # 💽 🗮 🛱 🕿	へ 臣 (19) ENG 15:53 ロ 04/01/2022 ロ

When Forticlient opens, accept the free software agreement.





Now select 'Configure VPN'

Note that the Work at Home version of Forticlient displays a message at the top of the screen advising it is not the full version. This is normal behaviour.



Use the connection details below

Connection Name: Plymouth University **Remote Gateway**: vpn.plymouth.ac.uk **Customize port**: 443

FortiClient File Help		-		×
FortiClient VPN		•	!	 a
Upgrade to the full version to access additional features and receive technical sup	port.			
Edit VPN Connection	IPsec VPN XML			
Connection Name Plymouth Universit	y			
Remote Gateway vpn.plymouth.ac.uk +Add Remote Gatew Customize port Enable Single Sig	xay 443 gn On (SSO) for VPN Tunnel			
Client Certificate None	~			
Authentication Prompt on login Enable Dual-stac Cancel	Save login k IPv4/IPv6 address			



You should then see a prompt to enter your University **username** (not email address) and **password**:

FortiClient	– 🗆 X
File Help	
FortiClient VPN	* \$ 0 0 A
Upgrade to the full version to access additional features and receive technical support.	
VPN Name Username Password Save Password Aw	→ =



Once connected you will see the following notification:





Otherwise, your VPN will automatically disconnect when you shut down your PC.



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