
Technology & Information
Services

Windows SSL VPN User Guide (forticlient.com)

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Introduction

1. Purpose

To support staff and students who may be conducting work either remotely or without a direct connection to the university's wired network. Whilst the use of a secure virtual private network (VPN) will provide better assurances against the potential of data leakage than previously offered, it will not, however, ensure that data is completely safe, as various forms of malware and keyloggers could still be active. Technology and Information Services (TIS) strongly advocate that any device used to undertake university work must be completely up to date with operating system and application security patches as well as having an anti-malware product installed and active.

If you are working with personal, confidential or commercially sensitive data, you must ensure that you are using a secure connection (VPN), especially if you are using an unsecured public network, such as in a hotel or train station.

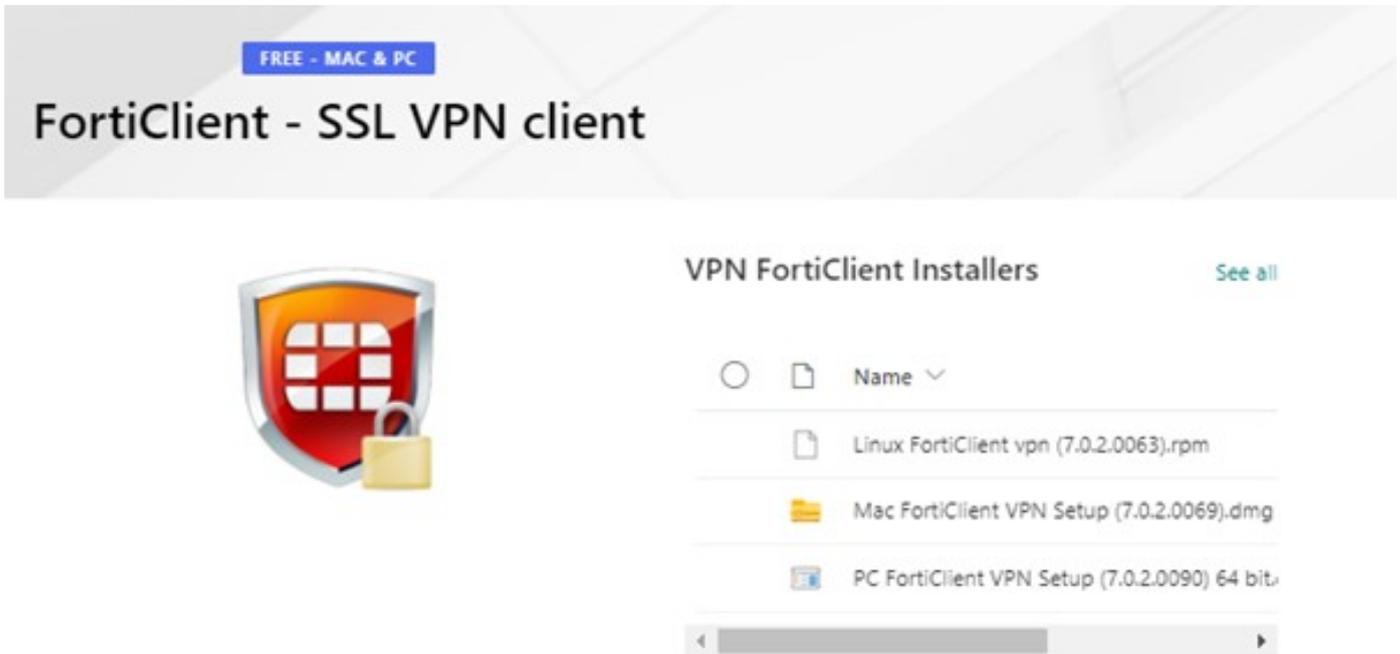
You should not connect to any unsecured wireless network unless you are sure of its legitimacy.

As Google Chrome is the University's browser of choice, this will be used throughout this guide.

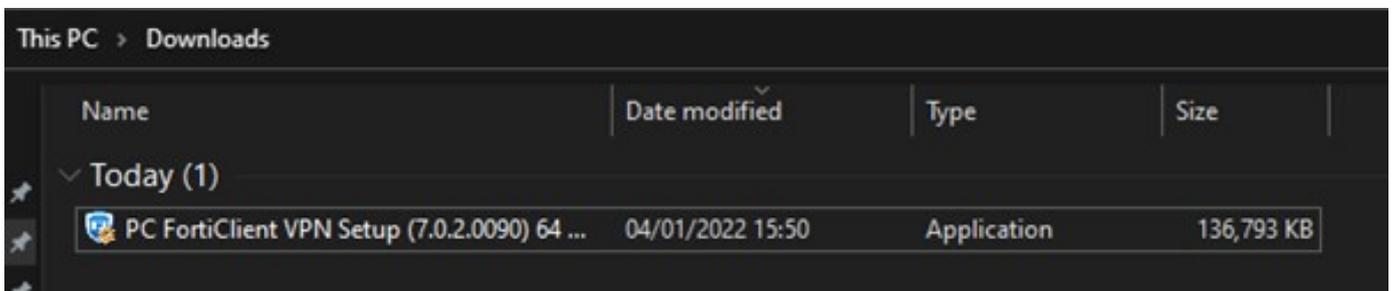
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FortiClient.com Installation

Please download the 'PC FortiClient VPN Setup (7.0.2.0090) 64 bit.exe' file from the Work at Home site:

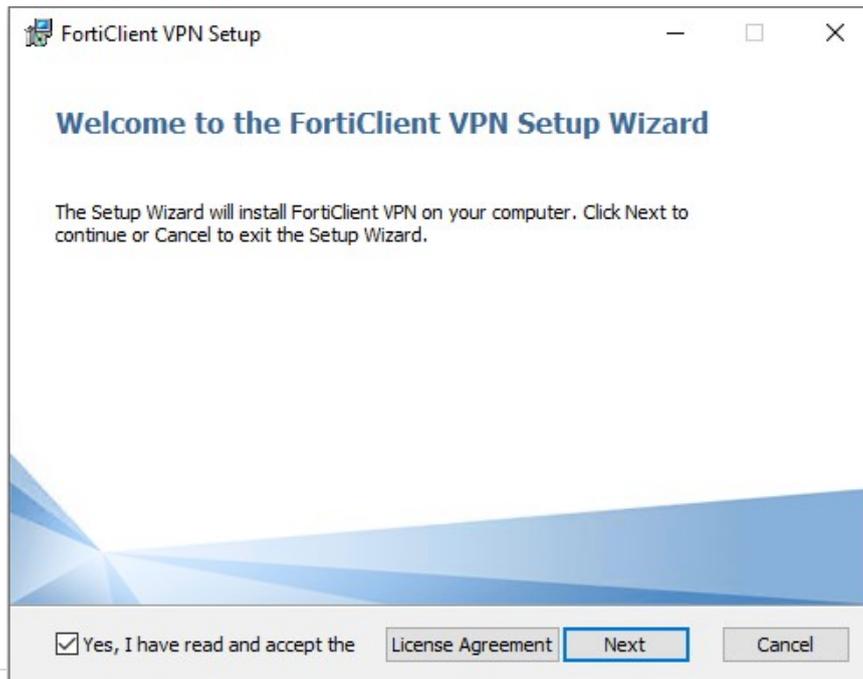


Once downloaded, launch it straight from your web browser or from your download location on your PC (by default this will be your **Downloads** folder):

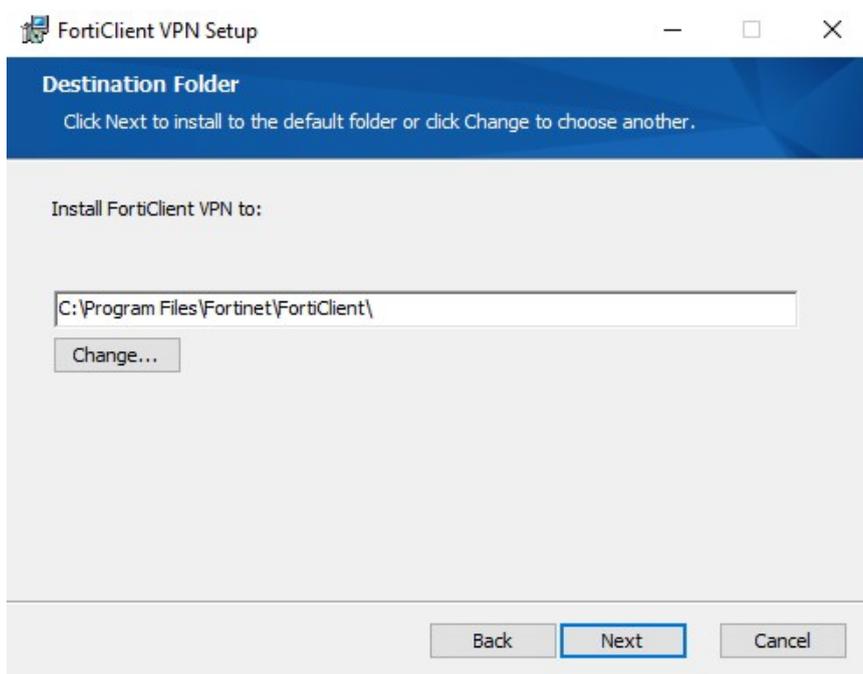


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On the following screen, please tick the box to confirm that you have read the terms and conditions and then click **Next**:

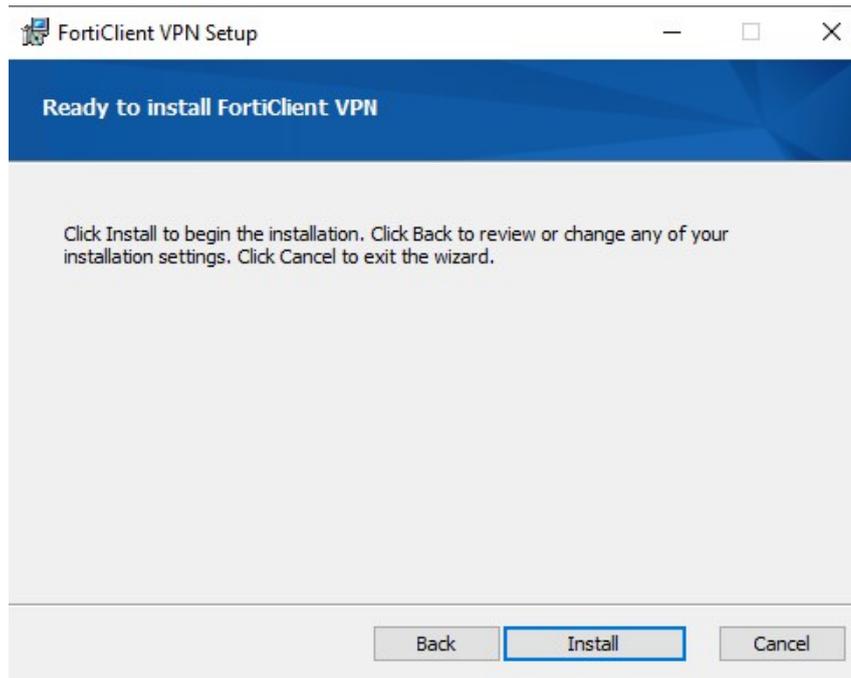


On the following screen leave the default settings and click **Next**:

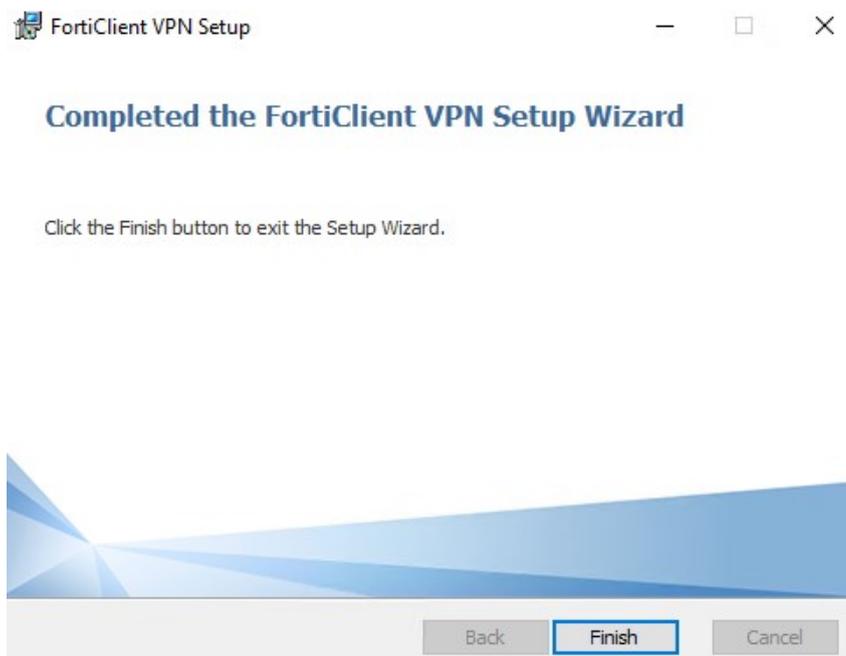


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On the following screen, click **Install** to begin the installation:

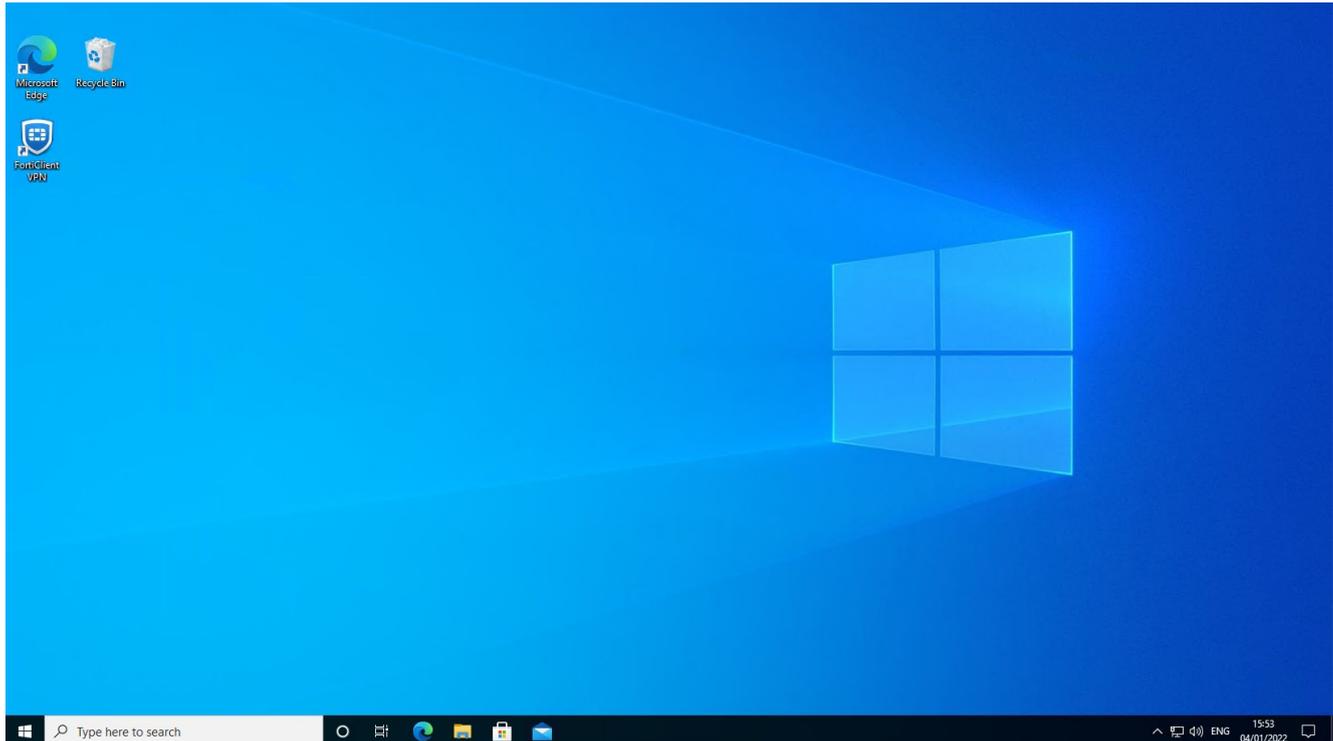


Once installed, click Finish to exit the Setup:

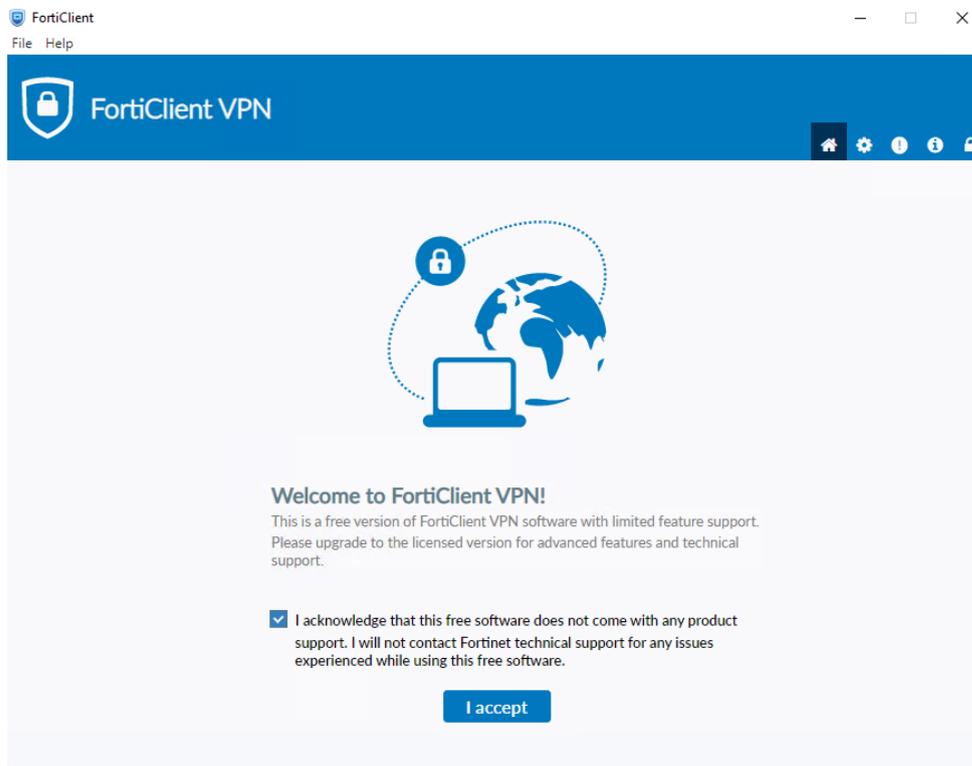


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Double click the **FortiClient** Desktop icon from your Desktop:

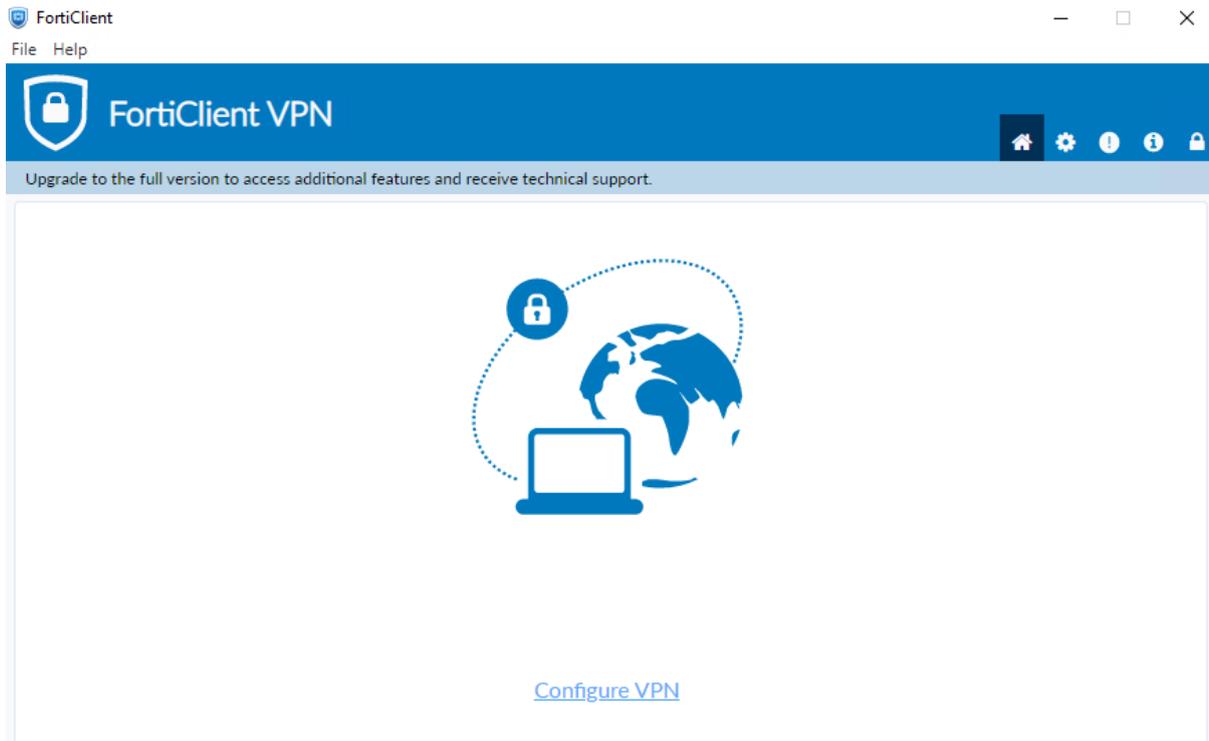


When Forticlient opens, accept the free software agreement.



Now select 'Configure VPN'

Note that the Work at Home version of Forticlient displays a message at the top of the screen advising it is not the full version. This is normal behaviour.

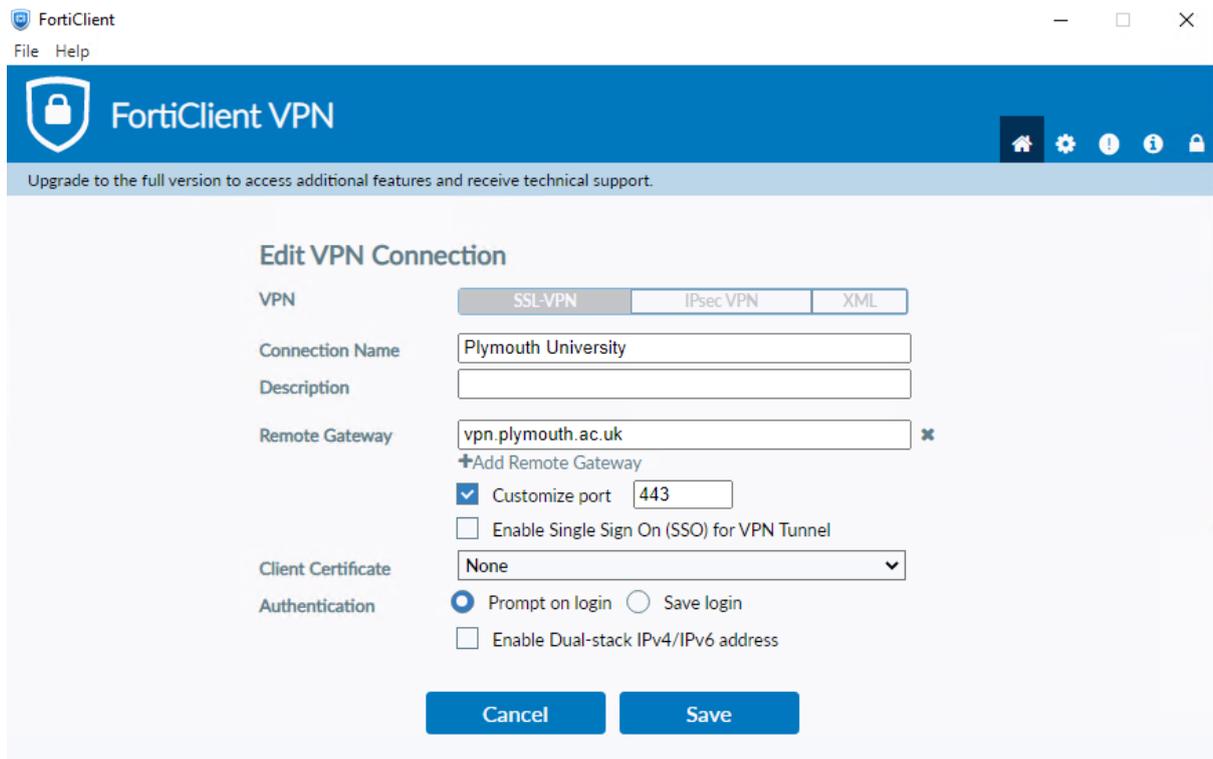


Use the connection details below

Connection Name: Plymouth University

Remote Gateway: vpn.plymouth.ac.uk

Customize port: 443



You should then see a prompt to enter your University **username** (not email address) and **password**:

FortiClient

File Help

FortiClient VPN

Upgrade to the full version to access additional features and receive technical support.



VPN Name: Plymouth University

Username:

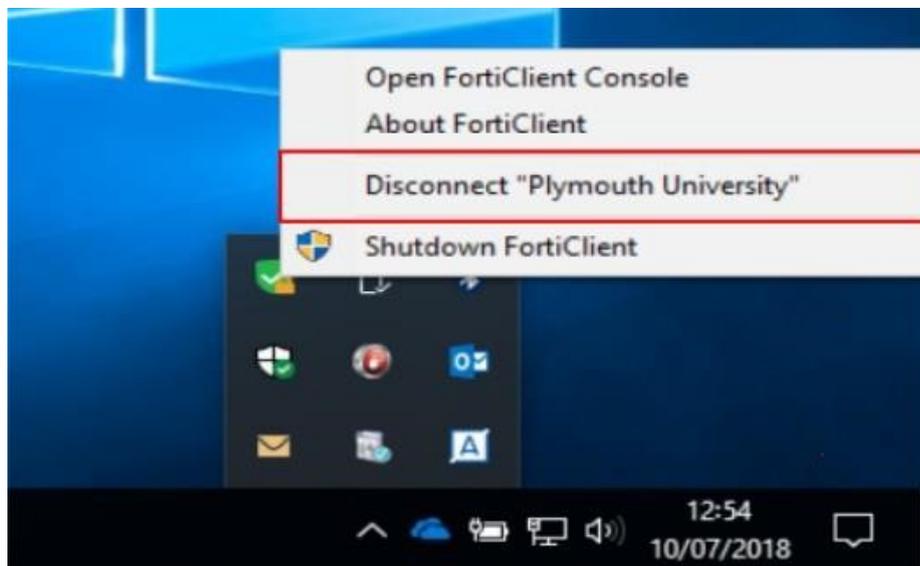
Password:

Save Password Always Up

Connect

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Once connected you will see the following notification:



Otherwise, your VPN will automatically disconnect when you shut down your PC.

Document Control

Version	Author	Position	Details	Date/Time	Approved by	Position	Date/Time
1.3	Mark Foote	Operations Analyst	Initial Draft	07/02/2017 13:00	<Print name>	<Job Title>	<dd/mm/yyyy> <hh:mm>
1.4	Calum Lockley	Operations & Revision Analyst	Maintenance after v6.0.10 was made available	26/02/2021			
1.5	Ross Hammond	Operations & Revision Analyst	Maintenance after v7.0.2 was made available	04/01/2022			